



VINCEL

TROUBLESHOOTING GUIDE

WHAT TO LOOK FOR WHEN THINGS GO WRONG



HELP, MY FRIDGE IS NOT WORKING!

Here's what to do

1. Check your power source
Is it plugged in? Has it come loose?

2. Check your temperature control settings.
Is it set to the temperature you want?

3. Check-in on how you're using the fridge
Have you been opening more lately?
Have you left the door open?

4. Check your seal
Is your seal broken? Or loose?

5. Check your contents
Is your fridge overloaded?
When your fridge is overloaded it takes longer
to reach and maintain your desired temperature.

6. Light's not working
Check the LED strip and make sure the light switch inside
is set to on.

7. Fridge is vibrating
Check the floor is level.
If not, use adjustable feet to level out your fridge.

Need help?

Visit [vincel.com.au](https://www.vincel.com.au) and raise a service ticket

Or call 1300 VINCEL